



MORRISON ENERGY SERVICES

OUR DNO CAPABILITIES

Morrison Energy Services work with national energy networks and publically owned organisations to repair, renew, refurbish and maintain the country's gas, electricity and green energy infrastructure. As a part of M Group Services, with a workforce of over 1,200 people, operating 365 days a year 24/7 in local communities, we work hard to keep the lights on and businesses running.



INTRODUCTION

As the leading energy services provider in the UK, I am proud to be able to provide a full turnkey service to DNOs covering all aspects of on-the-ground delivery including substation construction, cable laying and wood pole overhead line construction.

“ My team of experienced utility professionals engage at all levels with clients to develop value added, sustainable solutions that meet and exceed customer, stakeholder and regulatory expectations.

I am excited by the changes that will enable Net Zero through the increase in low carbon distributed generation, energy storage and electric vehicles and relish the opportunity to

support DNOs in their transition to Distribution System Operator status.

As a part of M Group Services, we are able to bring new, complementary ideas to our clients from across the wide range of our infrastructure contracts which include the water, energy retail, telecommunications and transport sectors. ”

**Adam Gosnold -
Managing Director**



“ My aim on our DNO contracts across the UK is to ensure that we support our clients in achieving their goals and objectives. We achieve an industry-leading performance by working collaboratively with our clients throughout contract delivery to continuously improve performance and, where possible, to innovate. Working alongside our clients and in-house Intelligent Solutions team, I am keen to identify and implement new methods to further improve aspects of delivery such as safety, customer satisfaction, sustainability and cost. Our business thrives on close and long-standing client relationships, some of which span 30+ years, and I am always looking to develop new relationships to deliver exceptional performance in the forthcoming regulatory period moving from ED1 to ED2. ”

**Peter Carolan,
Executive Director**



Morrison Energy Services are accredited under the National Electricity Registration Scheme (NERS) which is operated by Lloyds Register on behalf of the DNO's. The NERS accreditation lists both the location coverage and the scope of works Morrison Energy Services can carry out at the different voltages.

ELECTRICAL DESIGN OF DISTRIBUTION NETWORK COVERING

LV CABLE NETWORKS

TO DOMESTIC PROPERTIES TO INDUSTRIAL / COMMERCIAL PROPERTIES

HV CABLE NETWORKS

11KV 33KV 132KV 66KV

HV CABLE NETWORKS

33KV 132KV 66KV 20KV

O/HEAD LINE WOODEN POLE LV 11KV

JOINTING LV DEAD LV LIVE 11KV 33KV 66KV 132KV

CABLE LAYING 132KV LV 11KV 33KV 66KV

CIVIL WORKS CIVIL WORKS

SUBSTATION INSTALLATIONS 33KV 66KV 132KV 20KV

NETWORK CONNECTIONS - JOINTING UNMETERED LV TERMINATIONS LV MAINS & SERVICES

KEY SERVICES

PRIMARY AND GRID SUBSTATION CONSTRUCTION AND REFURBISHMENT

Our turnkey offering for the delivery of substation projects at primary and grid voltages includes optioneering, design, construction and commissioning of both the civils and electrical aspects of major projects. We can design build and commission new-build substations or carry out major refurbishments at voltages up to and including 132kV.



OUR SERVICES INCLUDE:

- Detailed electrical and civil design
- Construction Design Management (CDM)
- Programme management
- Project management
- Site management, including acting as Principal Contractor under the CDM Regulations
- Procurement and supply chain management
- Subcontractor management
- Civil engineering
- Protection and control systems installation, configuration and commissioning
- Mechanical and electrical installation, testing and commissioning

CABLE LAYING

We provide cable laying services at distribution voltages up to including 132kV. Our state-of-the-art bespoke systems and processes mean that we can deliver industry leading streetworks performance and efficient stakeholder management resulting in minimal disruption to members of the public and all others affected by our works.

OUR SERVICES

- Detailed route feasibility
- Route surveys (including drone)
- Stakeholder management
- Gaining consents, wayleaves and access rights
- Community engagement
- Construction Design Management (CDM)
- Programme management
- Project management
- Site management, including acting as Principal Contractor under the CDM Regulations
- Environmental surveys and management
- Directional drilling (rivers and motorways etc)
- Deep excavations / temporary works management
- Streetworks management
- Procurement and supply chain management
- Subcontractor management
- Civil engineering



“With my teams working across the UK and covering many different workstreams my focus is ensuring that everybody delivering our works and affected by them is kept safe. We work in many different communities and being the ‘face’ of our clients we fully understand our social obligations and seek to support communities in any way we can.

Vulnerable customers are our primary concern but I am also keen to involve

people through local employment and support for community initiatives.

Working in an industry with a technical skills shortage I am also passionate about onboarding graduates and apprentices, to ensure that we maintain sufficient resource with the necessary authorisations so that we continue to deliver and commission complex electrical projects in the years to come.

Martin Atkins,
Contract Director (South)

“OUR COLLABORATIVE ETHOS MEANS THAT WE WORK CLOSELY WITH OUR CLIENTS AT AN EARLY STAGE OF EACH PROJECT TO ESTABLISH THE REQUIRED PROJECT OUTCOMES IN THE MOST EFFICIENT AND EFFECTIVE MANNER.”

WOOD POLE OVERHEAD LINES

We provide all wood pole construction services from minor LV works to major EHV construction projects. Our offering includes the ability to undertake a full range of surveys and the management of key stakeholders such as landowners, the Environment Agency and other affected authorities. Our overhead line team is supported by their cable laying colleagues who work closely with them on undergrounding and diversion projects.



CUSTOMER SERVICE

Customer service is a key strategic driver at the heart of our business. We constantly strive to innovate the customer experience to support our clients and their customers. This is achieved through investing in our culture, people and processes and is delivered under the Every Customer Counts programme, which is our innovative approach to delivering superior, consistent and differentiated customer experience.

This delivers a forward-thinking approach to customer experience improvement, and demonstrates real value and active participation in the creation of practical customer solutions for the future.



Being on the front line my teams recognise the importance of engaging with customers and other key stakeholders.

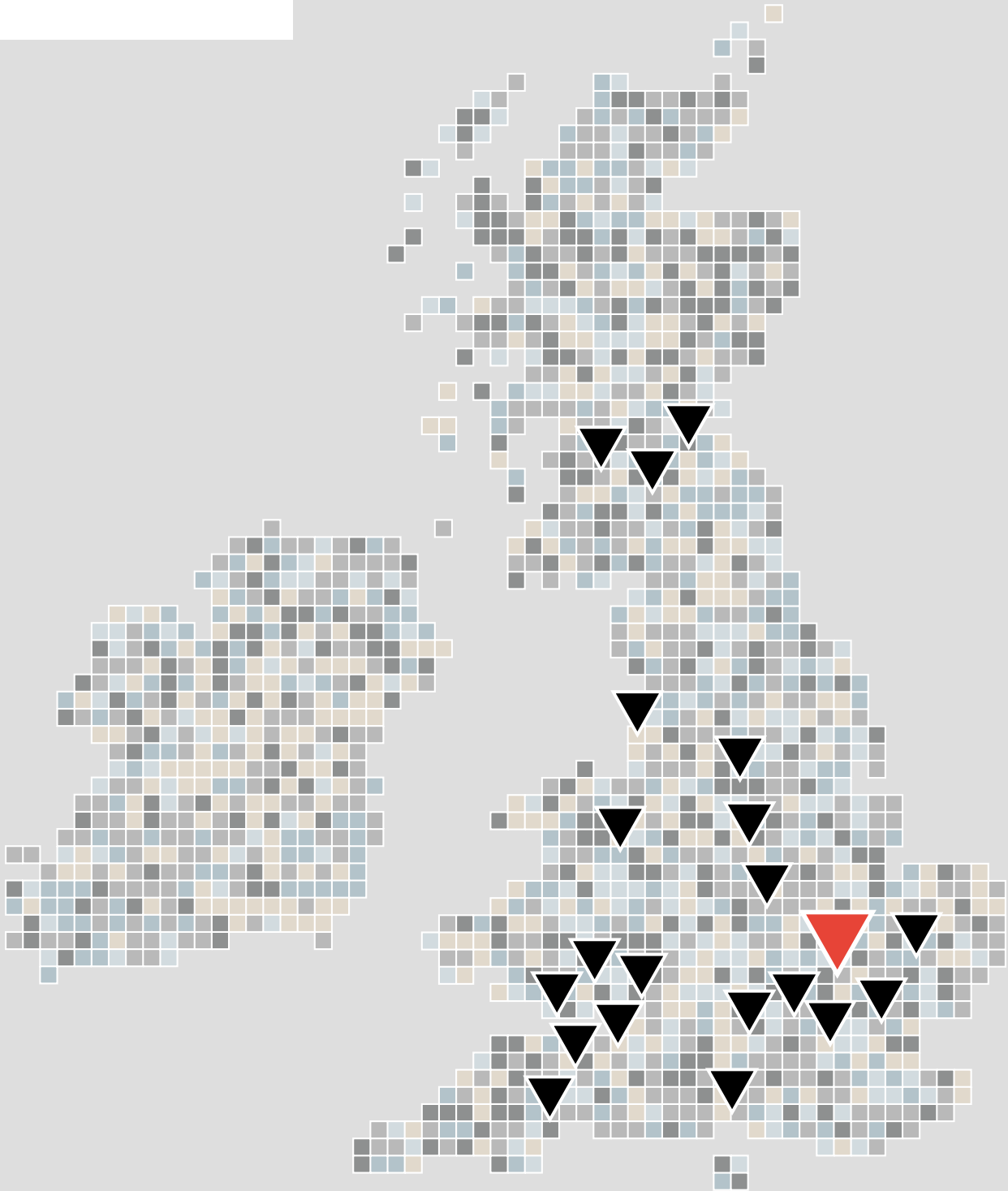
They know that delivering world class customer service not only is essential to successful and efficient project delivery but supports our clients in achieving their Ofgem customer satisfaction scores.

Keith Stout,
Contract Director (North)

OUR SERVICES INCLUDE:

- Detailed route feasibility
- Route surveys (including drone)
- Stakeholder management
- Gaining consents, wayleaves and access rights
- Community engagement
- Construction Design Management (CDM)
- Programme management
- Project management
- Site management, including acting as Principal Contractor under the CDM Regulations
- Environmental surveys and management
- Overhead to underground projects
- Refurbishment to meet ESQCR obligations
- Streetworks management
- Procurement and supply chain management
- Subcontractor management





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